



UNLEASH THE
POTENTIAL OF
YOUR WORKFORCE

The WorkJam Digital Workplace and UKG Dimensions



OPTIMIZE YOUR PEOPLE & CUSTOMER EXPERIENCE

Communicating directly with non-desk employees in real time presents a complex challenge for large organizations.

Corporate teams need to provide non-desk employees with training, schedule details, internal documents, rewards and recognition—and so much more. Historically, departments such as HR, Accounting, and Operations use a multitude of systems to manage their processes, making it difficult for non-desk employees to access the information they need, when they need it

When it comes to critical enterprise-wide roll outs be it new employee programs, business initiatives, non-desk employee engagement or training guidelines, many organizations lack the infrastructure and tools to track progress and completion. Managers can also spend more time manually adjusting schedules, at the last minute, taking time away from focusing on operations. There is a better way.

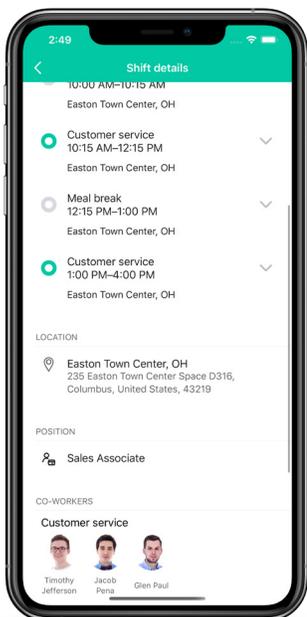
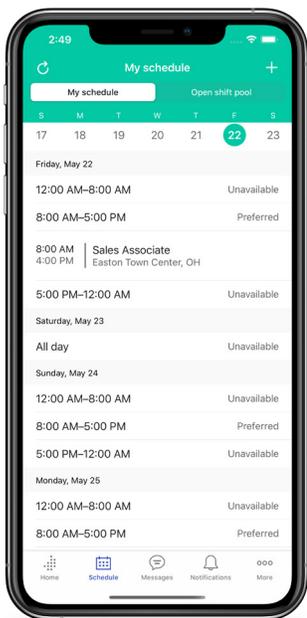
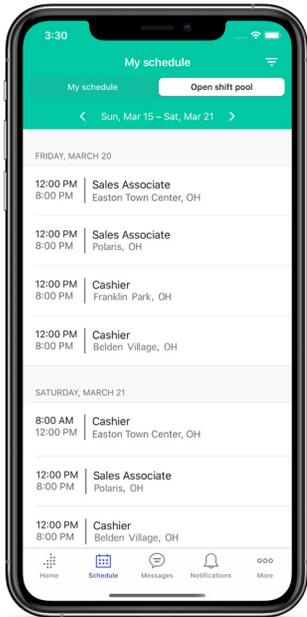
The **WorkJam Digital Workplace** and **UKG Dimensions** have partnered to create a solution that enables the head office to engage its non-desk workforce with a cutting-edge SaaS platform that fits in the palm of their hands.

As the global leader in workplace technology built for the frontline, **WorkJam** brings expertise in transformative communication, experiential learning, agile scheduling, and tailored recognition to create the ultimate employee experience. **UKG**, the leader in workforce management solutions, provides an unprecedented level of operational insight that drives business results.

Together, our platform enables complete end-to-end management of non-desk employees so organizations can keep employees engaged, improve the overall customer experience, increase productivity, and reach business goals.

DELIVER A MORE PERSONALIZED EXPERIENCE

The Target Audience Engine leverages the **UKG Business Structure** to provide a highly tailored employee experience. This allows you to segment messages or audiences based on rich data—including geographic location, job title, skills, qualifications, and more. With the ability to personalize communication, training, tasks and rewards, corporate can provide non-desk employees with engaging information that's relevant to their role.



COMMUNICATE IN REAL TIME WITH ALL EMPLOYEES

Ensure corporate, managers, and non-desk employees are informed and up-to-date on the latest company news and policies. Consumer messaging apps like WhatsApp or Facebook Messenger don't provide the enterprise security or integration features your organization needs. With our military-grade security and encryption technology, your organization can safely communicate curated content to targeted audiences or message teams directly with critical details they need to accomplish their tasks.

EVOLVE KEY SKILLS AND KNOWLEDGE

Move beyond the LMS—provide engaging, interactive training that's highly targeted and relevant to each non-desk employee's role; from onboarding to continued development. Provide your employees with traditional & micro-training content, and reinforce those lessons further with quizzes, surveys, trivia and polls to foster a culture of personal growth. Automatically track completions and progress, while freeing up managers to focus on worker empowerment and nurturing performance—leading to higher productivity and better business results.

ENABLE WORKERS TO CONTROL THEIR OWN SCHEDULE

Improve customer coverage while increasing employee retention by providing your managers with the ability to broadcast open shifts beyond the home location—

while still following scheduling compliance requirements. With the **Open Shift Marketplace**, non-desk employees will gain the ability to pick up shifts and trade shifts, creating a culture of coverage. With this kind of control over their schedules, employees who are working more than one job can return to working just one. Your managers will be able to spend more time on running operations and less time ensuring the location is adequately staffed.

MOTIVATE AND REWARD EMPLOYEES

Enable non-desk employees to build a career; with gamified learning and badges, you can recognize employee achievements, provide motivation, and create a record of skills and training. Badges can be used to identify employees for senior roles and promotions as well as inform scheduling details. When employees have objective opportunities to grow and earn more, they will help create and reinforce a culture of excellence.

ENSURE COMPLIANCE WITH CORPORATE AND INDUSTRY REGULATIONS

Automatically meet compliance regulations without exposing your organization to unnecessary risk. Employees can clock in on their mobile or web-enabled device, opening up the ability to view training materials, tasks for their shift, badges and rewards. Time logged can easily be integrated with payroll providers. Gain the ability to ensure all employees meet health and safety regulations by providing relevant training



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materials and documents to each non-desk employee while tracking completion and progress.

INTEGRATE EASILY AND SEAMLESSLY

With pre-built integrations for rapid implementation, we provide a singular employee-facing solution for a consistent and unified user experience. *WorkJam Digital*

Workplace and *UKG Dimensions* offer organizations the ability to deploy instantly so they can begin engaging and evolving workers right away. With a streamlined and intuitive user interface, corporate can provide non-desk employees with an unprecedented employee experience that results in a better customer experience.



For more information on WorkJam and how we can help you unleash the potential of your workforce, contact us today at sales@workjam.com

Request a Demo